

INFORMATION SERVICES

POLICY COMMITTEE

REPORT

July 9, 2009

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INTER-OFFICE MEMO

TO: Information Services Policy Committee

FROM: Terry Lowe, Systems Coordinator, Information Services

DATE: July 8, 2009

SUBJECT: Monthly Report

SYSTEMS DEVELOPMENT PROJECTS

1. **InterLinc eGov**

Terry, Chris, and DeLayne Peck met with LFR, LPD and others on 07/08/2009 to field test the Special Needs Registry. It appears that NEMA is interested in taking this system statewide. IS will be working with a group at UL that might host the SNR for NEMA. We will inform CIC when this goes live so they can coordinate a media release. The Field Reservation System placed into production on June 1, 2009 has produced over \$6,000 in new revenue and reserved over 550 sports fields in the first two months of operation. The Mayor commissioned the City of Lincoln ePay Study on April 1, 2009 and it was delivered on July 1, 2009. The study included the research and identification of every potential ePay candidate in all 15 departments. The final report made recommendations on which ones to pursue based on ROI..

2. **EnterpriseOne (PeopleSoft)**

Conversion efforts have been complete for version 8.12. Ongoing clean up and performance efforts are being worked on. We have returned to a normal support mode as was the case last year with only a ½ FTE commitment. (80hrs max per month)

3. **Paperless Property Protest**

This on-line filing process was successfully completed on 07/01/2009. Nick will be supporting the County Clerk as needed during the next month or so for letter production and other related issues. (3000 protests)

4. **Vendor Software Support/Selection**

Information Services continues to be engaged in a number of efforts to help select or do major upgrades of vendor software packages. LLCHD will be implementing the new medical records system EHS in the next couple of months. SNBHIN, Inc. has asked us to participate in the selection of a new behavioral software product that will be utilized by CMHC. LFR is in the planning stages to implement TabletPC, the replacement product of EMS Pro. Planning efforts to upgrade the city's financial system (JDE World) have begun .

OPERATIONAL

The IBM z/890 Enterprise Server prime shift utilization was 59.99% for the month of June. There were 2,811,540 CICS transactions executed, which included 658,566 Web transactions.

The City Finance JDE AS/400 server was replaced with an IBM Power System 520 Express server on Saturday, June 27th. Everyone seems to be very pleased with the response time and throughput of this new server, and the disk space constraint has been relieved. There is some cleanup work and disaster recovery offsite updates that will be completed this week. The server is now ready for the upgrade of the application software.

The CJIS Alpha server has been configured to handle SPAM filtering for the VMS mail system. There has been a couple of instances of looping tasks with Detention Center users. Tim has made some head way towards pin pointing the suspect program. He has made a configuration change to the editor of the PDMF mail application and the VMS editor. He will continue to closely monitor this.